



Outpatient Reduced Simplified Application ORSA – County Outpatient Program

ORSA is a program that provides free or low cost outpatient care at Los Angeles County clinics and hospitals.

Who is eligible?

- Individuals who are residents of Los Angeles County and are not eligible for Medi-Cal may qualify for ORSA. Individuals with Restricted (emergency only) Medi-Cal, may qualify for ORSA services.

What is the income limit?

- Family income must be less than 133 1/3% of the Federal Poverty Level to obtain free services under ORSA. If your income is higher, you may still qualify with a “liability amount” (share of cost) for each visit.

(Use until March 31, 2012)

FAMILY MEMBERS IN THE HOME*	NET FAMILY INCOME MAXIMUM**
1	\$1,210
2	\$1,635
3	\$2,059
4	\$2,484
5	\$2,908
6	\$3,333
7	\$3,757
8	\$4,182
9	\$4,607
10	\$5,032

For each additional member add \$425

*Include unborn in family size.

**Net family monthly income means the gross mandatory (e.g., State and Federal taxes, FICA, SDI, mandatory union/retirement) deductions only. Do not include voluntary deductions (e.g., credit union deductions, health insurance, life insurance, voluntary union dues, 401k, etc.)

What about resource limits?

- If income is less than 133 1/3% FPL, resources do not count. If income is greater than 133 1/3% FPL resources (i.e., cash on hand, stocks, bonds, and checking/savings accounts) are counted, along with income, to determine liability. If ORSA liability is more than Pre-pay amount, client should use Pre-pay.

Does immigration status matter.

- No, but applicants must reside in Los Angeles County.

What papers are needed to apply?

- The application uses a self declaration of income, however, applicants could be asked up to 6 months after applying to show proof of income, bank statements or property tax statements.
- Proof of Los Angeles County residency may be demonstrated by showing a DMV issued driver's license or I.D. a Matricula Consular (Mexican consular ID), a utility bill in the applicant's name, a rent receipt, or recent mail postmarked by the post office and received at a Los Angeles County address. Homeless applicants may make a sign a declaration of residency.

What services are offered?

- Free or reduced cost outpatient care, including tests, prescriptions, and lab work.

How/Where do people get services?

- Services are provided at any County hospital or clinic.
- You must apply within 6 months of your outpatient visit. Exceptions will be made if you apply for ORSA because your Medi-Cal application was denied. If you have Los Angeles County medical bills that are over 6 month old, apply for ATP.

Where do people apply?

- You can apply at any Los Angeles County medical facility. Call 1-800-378-9919.
- Once your application is approved, you will be eligible to receive clinic services under ORSA for one year, after which you may re-apply.

What do people do if they have trouble getting services?

- If the ORSA worker denies an application or requires a picture ID, the applicant should ask to meet with a supervisor or the clinic administrator or call 800-427-8700 to make a complaint.
- People may also call the **Health Consumer Center of Los Angeles** at **1-800-896-3203** for additional help, including free legal assistance.