



MEDI-CAL'S NON-MEDICAL TRANSPORT BENEFIT

What is Non-Medical transportation (NMT)?

Round trip transportation to and from: a doctor's visit; a pharmacy to pick up prescriptions; a medical supplier to pick up medical equipment or devices; to visit a baby in the NICU; or to receive any other Medi-Cal-covered service, including mental health and dental care.

Who qualifies for this NMT benefit?

ALL Medi-Cal beneficiaries who lack other transportation to reach a Medi-Cal-covered service, and who do not require assistance getting to and from the vehicle.

Are parents and caretakers allowed in the transport?

Yes, one attendant for an elderly person or one parent/guardian to take a child to the doctor.

How do you access this benefit?

In a Medi-Cal HMO?

Anthem Blue Cross: .877.931-4755
Blue Shield Promise: 877.433.2178
Health Net: 800.675.6110
Kaiser: 844.299.6230
LA Care: 866.529.2141
Molina: 844.292.2688

Have Fee-For- Service, also called Regular Medi-Cal?

Contact:
DHCS-Benefits@dhcs.ca.gov

NEED HELP ACCESSING NON-MEDICAL TRANSPORT?

Consumers/Patients:
818.492.5270

Advocates/Providers:
213.749.4261



白卡非緊急醫療 運輸福利

什麼是非緊急醫療運輸 (NMT)?

是以下情況所需的往返交通運輸：訪問醫生，于藥房拿處方藥，于醫療供應商處拿取醫療器械與設備，于新生兒重症監護病房拜訪新生兒，或是使用其他白卡相關福利，包括心理健康和牙科福利時。

誰有資格享用 NMT 福利?

只要您有白卡，缺乏其他交通方式，同時不需要額外的協助上下車，就可以享用這項運輸福利。

家長或者看護者可以一同前往嗎?

可以。每位長者可由一位看護者陪同，每位兒童可由一位家長或監護人陪同。



怎樣享用這 項福利？

如果您的白卡有所屬
醫療網，請致電您的
醫療網計劃：

Anthem Blue Cross: 877.931-4755
Blue Shield Promise: 877.433.2178
Health Net: 800.675.6110
Kaiser: 844.299.6230
LA Care: 866.529.2141
Molina: 844.292.2688

如果沒有醫療網，請
直接聯繫衛生部門：

DHCS-Benefits@dhcs.ca.gov

如需協助使用非緊急 醫療運輸福利

消費者或患者：
818.492.5270
213.241.0262

Advocates/Providers:
213.749.4261