



Maternal and Child Health Access Monthly Meeting Thursday, May 16, 2013

- 1. Introductions**
- 2. Mailing sent, Meeting Materials, Additions to Agenda**
- 3. Updates:**
Child Health Issues – Liz Ramirez, Dir. Of Training
Cal Fresh month – CalFresh Coordinator
- 4. Pregnancy in the ACA – principles and issues – Lynn Kersey, Exec. Director** (see PowerPoint posting)
- 5. Budget Updates – May Revise**
- 6. Announcements**

Next MCHA Monthly Meeting: Thursday, June 20, 2013, 10 AM – 12 Noon

CUSTOMER SERVICE CENTER Fact Sheet

On January 16, 2007, the Department Public Social Services (DPSS) implemented its first fully operational Customer Service Center (CSC). The CSC is designed to optimize and enhance the quality of customer service, improve timeliness of case actions and service delivery and increase telephone access.

A second CSC site opened on September 27, 2010. This second site enabled the Department to add six additional offices with a combined caseload of approximately 450,000 cases. A third site opened on June 11, 2012. With the opening of the third site, nine additional offices will be supported by CSC with a combine caseload of approximately 780,000 cases.

As calls come in, they are distributed to the CSC sites based on the number of Eligibility Workers available at each site as well as the languages provided by those workers at each site. Currently CSC supports five languages; English, Spanish, Vietnamese, Cambodian and Mandarin with plans to later support Farsi, Russian, Armenian, Tagalog and Korean.

The concept of having a single point-of-contact has led to improved service to our customers and efficiencies in how we do business and manage a growing caseload:

- **Service Access.** CSC allows customers the ability to access case information outside of the established two-hour Eligibility Worker telephone hours. Customers now have access to a knowledgeable Eligibility Worker from 7:30am to 5:30pm. In addition, customers have access to the 24-hour, 7-days a week automated system for case-specific and general information.
- **IVR-Only Access.** A 24-hour Automated System allows participants to "self-serve" and meet basic needs (case status, benefit amount, quarterly reporting questions, etc.) without the need to walk into the district offices. As of April 29, 2011 all District offices not supported by the Customer Service Center have been given IVR only access.
- **CSC Offices.** Table 1 below identifies the current CSC Districts with a combined caseload of approximately 1,100,000 cases.

Table 1

CSC Districts	Go Live Date
San Gabriel #20	01/16/2007
Norwalk #40	05/15/2007
El Monte #4	08/21/2007
South Family #31	09/28/2009
Metro Family #13	09/27/2010
Metro Special #70	09/27/2010
South Special #07	09/27/2010
Compton #26	06/13/2011
Pasadena #03	09/26/2011
San Fernando #32	09/26/2011

CSC Districts	Go Live Date
East Valley #11	03/26/2012
Santa Clarita #51	05/14/2012
Lancaster General #67	6/18/2012
Lancaster #34	06/20/2012
Pomona #36	07/09/2012
Southwest Family #83	07/23/2012
Southwest Special #08	07/23/2012
Civic Center #14	09/10/2012
Exposition Park #12	09/17/2012
Metro North #38	09/24/2012
Rancho Park #60	11/19/2012
Wilshire Special #10	12/10/2012
West Valley #82	01/28/2013
Florence #17	02/11/2013
Metro East #15	04/22/2013
Lincoln Heights #66	04/29/2013

- **Staffing.** The CSC is operated by 556 Eligibility Workers, 66 Eligibility Supervisors, 6 Information Technology (IT) support and 12 administrative/support staff. The Development Team is operated by a total of 4 administrative/support staff and their primary responsibility is to oversee the Departmental expansion efforts and provide support to the current CSC sites.
- **Effective June 2011,** The IVR system was enhanced with the following additional information:
 - How much benefits will I receive next month
 - Why is my case terminated?
 - Why is my QR7 incomplete?
 - Why is my Transitional CF terminated?
 - When do I need to turn in my QR7?
 - Did you receive my Redetermination Packet?
 - Why am I sanctioned?
 - How long am I sanctioned?
 - Why do I have to complete a Child Support Referral when I don't want the assistance?
 - What is QR7/QR3?
 - How can I appeal?
 - How can I change health plan/Medi-Cal group
 - Need Health Care Provider's Information
 - What is a Share of Cost
 - Office Look up by Zip Codes

Current CSC Workload

In the month of April 2013, the three CSC sites received a total of 458,327 calls related to various case issues/inquiries. Callers also have the option of obtaining: Emergency Hot Line numbers, DPSS programs and general information, Self Service, and the option to connect to an Eligibility Worker for case resolution and various services.

In April 2013, 225,961 callers requested to speak with CSC Eligibility Workers for various requests. Shifting this considerable workload from the districts to the call center has facilitated and enhanced levels of customer service in the districts by reducing waiting time, minimizing the frequency of necessary office visits and accelerating the processing of district issuances.

CSC ROLL OUT PLAN (Revised 5/08/2013)

diff on every district

CSC DISTRICTS							
	Caseload	Total Call Volume to the Toll Free# (866)	Supv. District	Division	Implementation Date	EDMS Implementation Date	EWs needed
San Gabriel Valley #20	59,776		1	V	01/16/2007	06/01/2010	28
El Monte #04	67,568		1	V	08/27/2007	10/01/2010	32
Norwalk #40	46,467		4	III	05/15/2007	02/01/2011	22
South Family #31	53,540		2	IV	09/28/2009	03/01/2011	25
Metro Family #13	44,108		1	III	09/27/2010	08/23/2011	21
South Special #07	42,251		2	IV	09/27/2010	03/01/2011	20
Metro Special #70	80,544		1	III	09/27/2010	12/05/2011	38
Compton #26	55,053		2	IV	06/13/2011	12/13/2012	26
Pasadena #03	27,928		5	I	09/26/2011	01/18//2012	13
San Fernando #32	16,210		3	I	09/26/2011	01/18/2012	8
East Valley #11	60,686		3	I	03/26/2012	01/16/2013	29
Santa Clarita #51	6,241		5	I	05/14/2012		3
Lancaster General #67	13,655		5	I	06/18/2012	02/14/2013	6
Lancaster #34	54,081		5	I	06/18/2012	02/14/2013	26
Pomona #36	69,152		1	V	07/09/2012	05/06/2013	33
Southwest Family #83	32,361		2	IV	07/23/2012	08/03/2012	15
Southwest Special #08	81,587		2	IV	07/23/2012	12/10/2012	39
Civic Center #14	23,359		1	I	09/10/2012	02/06/2013	11
Exposition Park #12	17,298		2	II	09/17/2012	01/17/2013	8
Metro North #38	34,212		2	II	09/24/2012	01/24/2013	16
Rancho Park #60	57,437		3	II	11/19/2012	12/12/2012	33
Wilshire Special #10	49,448		1	II	12/10/2012	02/12/2012	22
West Valley #82	94,725		5	I	1/28/2013	12/06/2012	39
Florence #17	35,104		1	III	2/11/2013	02/25/2013	20
Metro East #15	31,609		1	III	4/22/2013	01/22/2013	26
Lincoln Heights #66	19,629		1	III	4/29/2013	02/26/2013	12
TOTAL	1,174,029	538,297					570
UPCOMING DISTRICTS							
	Caseload	Projected Call Volume to the Toll Free# (866)	Supv. District	Division	Target Implementation Date	EDMS Implementation Date	Projected EWs
Cudahy #06	36,774	22,340	1	III	5/20/2013	02/06/2013	19
Paramount #62	30,341	18,432	2	IV	6/10/2013	04/15/2013	15
Belvedere #05	66,923	40,656	1	III	6/24/2013	12/04/2012	26
TOTAL	134,038	81,429					60
REMAINING DISTRICTS							
	Caseload	Projected Call Volume to the Toll Free# (866)	Supv. District	Division	Implementation Date	EDMS Implementation Date	EWs needed
Glendale #02	74,800	45,441	5	I	7/08/2013	11/27/2012	36
South Central #27	35,196	21,382	2	IV	7/22/2013	02/06/2013	23
Medi-Cal LTC #80	39,631	24,076	1	II	8/12/2013		12
Hawthorne Medi-Cal #92	63,461	38,553	2	II	8/19/2013	01/18/2013	19
TOTAL	213,088	129,452					90
GRAND TOTAL	347,126	210,881					150



Comer Mejor Para Vivir Mejor



**¡Llame hoy al 1-888-9-COMIDA
(1-888-926-6432) para saber si
califica para CalFresh!**

CalFresh, antes conocido como
Estampillas de Comida



Better Food for Better Living



**To find out if you qualify
for CalFresh, call
1-877-847-3663 today!**

CalFresh, formerly known as Food Stamps



Better Food for Better Living

2012-2013 CalFresh Income & Eligibility Limits Insert

Effective October 1, 2012 – September 30, 2013

Monthly Income Limits

People in Household	Gross Monthly Income	Net Monthly Income
1	\$1,211	\$931
2	\$1,640	\$1,261
3	\$2,069	\$1,591
4	\$2,498	\$1,921
5	\$2,927	\$2,251
6	\$3,356	\$2,581
7	\$3,785	\$2,911
8	\$4,214	\$3,241
Each additional member	+ \$429	+ \$330

Maximum Monthly Allotment

People in Household	Maximum CalFresh Allotment
1	\$200
2	\$367
3	\$526
4	\$668
5	\$793
6	\$952
7	\$1,052
8	\$1,202
Each additional member	+ \$150

For more information,
call 1-877-847-3663

CalFresh estirará su presupuesto de comida. Puede comprar más fruta, verdura y otros alimentos saludables para toda la familia.

¿Cómo puedo solicitar CalFresh?

Usted puede solicitar:

- en persona en la oficina de servicios humanos de su condado
- por correo o por fax
- por Internet en www.calfresh.ca.gov



Solicite CalFresh hoy mismo en:



Financiado por SNAP del USDA. El USDA es un proveedor y empleador que ofrece oportunidades equitativas. •Departamento de Servicios Sociales de California y Departamento de Salud Pública de California

1212.F2PGSp

CalFresh will stretch your food dollars. You can buy more fruits, vegetables, and other healthy foods for the whole family.

How do I apply?

You may apply:

- in person at your local county human services office
- in the mail or by fax
- online at www.calfresh.ca.gov



Apply for CalFresh today at:



Funded by USDA SNAP. USDA is an equal opportunity provider and employer. •California Department of Social Services and California Department of Public Health

1212.F2PGE



Comer Mejor para Vivir Mejor

Límites de ingreso y elegibilidad de CalFresh 2012-2013

Vigente del 1 de octubre de 2012 al 30 de septiembre de 2013

Límites de ingreso mensual

Personas en el hogar	Ingreso bruto mensual	Ingreso neto mensual
1	\$1,211	\$931
2	\$1,640	\$1,261
3	\$2,069	\$1,591
4	\$2,498	\$1,921
5	\$2,927	\$2,251
6	\$3,356	\$2,581
7	\$3,785	\$2,911
8	\$4,214	\$3,241
Cada persona adicional	+ \$429	+ \$330

Asignación mensual máxima

Personas en el hogar	Asignación máxima de CalFresh
1	\$200
2	\$367
3	\$526
4	\$668
5	\$793
6	\$952
7	\$1,052
8	\$1,202
Cada persona adicional	+ \$150

Para más información, llame al 1-888-9-COMIDA (1-888-926-6432)

Market Match is available to individuals and families who receive CalFresh/EBT. This program is provided by Hunger Action Los Angeles in partnership with Roots of Change, the California Department of Food and Agriculture, and partnering agencies.



Roots of Change



Una Manera Fresca de Comprar



A Fresh Way to Shop



LOS ANGELES

1432 W Adams at Vermont, St. Agnes Church pkg. lot
Wednesdays 2pm-6pm

HUNTINGTON PARK

3401 E Florence Ave in Salt Lake Park
Match Program on 4th & 5th Wednesdays 9:30am-1:30pm

EAST HOLLYWOOD

Western & Hollywood Red Line Station
Thursdays 3:30pm-7:30pm

LONG BEACH DOWNTOWN

City Place Shopping Center
N Waite Court at 5th St
Match Program on 2nd & 3rd Fridays 10am-4pm

LONG BEACH NORTH

609 E Artesia Blvd @ Atlantic
Wednesdays 3 pm-Sunset

LONG BEACH WEST

Admiral Kidd Park, 2125 Santa Fe Ave
Saturdays 9 am-2 pm

MONTEREY PARK

318 S Ramona, Library Parking Lot
Fridays 4pm-8 pm
Match Program on 2nd & 3rd Fridays 10am-4pm

GARDENA

13000 S. Van Ness Ave
Saturdays 8am-1pm

EAST LA

3rd and Mednik ,East LA Civic Center
Match Program on 2nd & 4th Saturdays 9am-2pm

MAR VISTA

Grand View At Venice Blvd
Sundays 9am-2pm

ALTADENA

600 W Palm St, Loma Alta Park
Wednesdays 3 pm-7 pm

VALINDA

Rimgrove Park, 747 N Rimgrove Ave
Saturdays 9am-1pm

SANTA MONICA PICO

Virginia Park by Pico & Cloverfield
Saturdays 8 am-1 pm
Match Program on 2nd & 3rd Fridays 10am-4pm

www.hungeractionla.org

Market Match grows your dollars, helping your family eat fresh, be healthy & live well. Receive an extra \$5 from Market Match when you spend \$5 with CalFresh/EBT at participating Farmers Markets. We also offer bonuses for WIC, SSI and Social Security recipients.

FRESH	Farmers Markets help to connect you with farm fresh food. Farmers bring their fruits and veggies directly from their farms to the Markets. It doesn't get much fresher than that! As a bonus, fruits and veggies just harvested from local fields taste much better and are more nutritious than produce that has been sitting on the shelves of a store.	FRESCO
SIMPLE	The Market Match program is easy to use. Simply bring your CalFresh / EBT card to the Information Booth at your Farmers Market and let them know how much money you'd like to spend. They'll swipe your card and give you Market Match vouchers to purchase your fruits, nuts, and vegetables from the farmers. Many of our markets also offer vouchers for Social Security, SSI, and WIC... just check with the Information Booth.	SENCILLO
AFFORDABLE	Vegetables and fruits that are in season are less expensive. Plus, you are buying directly from your local farmers, which saves you money and helps build the local economy. The Market Match program helps you stretch your budget even further, making fresh affordable.	ECONOMICO

Reciba \$5 extra de Market Match cuando usted gaste \$5 con CalFresh/EBT en mercados de agrícolas participantes. También ofrecemos bonificaciones para beneficiarios de WIC, SSI y Social Security.

Governor Calls for Statewide Medi-Cal Expansion, But Could Imperil Health Care Safety Net and Social Services

After years of cuts to vital services to low-income Californians, Governor Jerry Brown's May Revision to the 2013 budget calls for the full implementation of the federal Affordable Care Act, but does so with a complicated funding mechanism, the details of which we do not yet have. Advocates have called on the Governor to alleviate the pain and indignities endured by low-income Californians as a result of the compounding impact of several years of budget cuts by restoring basic services. This includes helping CalWORKs families by reinstating Cost of Living Adjustments (COLAs), restoring cuts to monthly grants, and restoring dental services and other benefits for adult Medi-Cal beneficiaries. Yet this budget maintains the austerity of previous years, failing to take action necessary to reverse the upward trend in poverty and child poverty which has earned us the "Top Spot," as the state with the highest poverty rates in the country.

The Western Center on Law and Poverty will continue to advocate for a budget that helps low-income residents get back on their feet and secure a dignified life. The next six weeks will be a sprint to the end of the fiscal year, with additional policies being developed to pass the budget. The Legislature, which will enjoy a super-majority through the end of June, is expected to pass the budget on time this year, as they did last year. Western Center will keep advocates apprised of negotiations

Health Care

- **Medi-Cal Expansion:** The Governor's May Revision makes several important and positive steps towards the full expansion of Medi-Cal for childless adults with incomes up to 138 percent of the federal poverty level. The updated proposal would extend full-scope Medi-Cal to low-income childless adults. It would maintain the same benefits between currently eligible adults and the newly eligible, and would require beneficiaries to undergo an assets test in order to access long term care services. The Administration would also incorporate a "mechanism" to maintain some level of safety net funding based on measuring actual county costs for providing services to Medi-Cal and uninsured patients. The savings on the health care side would be made up by requiring counties to assume responsibility for a greater share of CalWORKs, CalWORKs-linked child care, and Cal Fresh administration costs, with state mandated eligibility rules and grant levels.

The May Revision proposes to allow pregnant women with income between 100 to 200 percent of the federal poverty level to be enrolled in both Covered California and pregnancy-related Medi-Cal with Medi-Cal paying the Covered California premiums and cost sharing. Similarly, the proposal would move Newly Qualified Immigrants (both the expansion population as well as those who are currently eligible but not enrolled) into Exchange coverage with total cost sharing provided by the state to ensure affordability.

Western Center continues to have strong concerns about the amount of savings the Administration is attempting to score from counties as a result of the Medi-Cal expansion. In three years, the state estimates \$2.5 billion in savings as a result of its supposedly decreased obligation to the uninsured (\$300 million in 2013-14, \$900 million in 2014-15 and \$1.3 billion in 2015-16). Though many indigent

people currently served by county health programs will enroll in Medi-Cal, the need for a strong and adequately-funded safety net remains since three to four million Californians will be left uninsured. Further, the federal government will pay 100 percent of the costs of the expansion adult population. Western Center will continue to push for maintenance of the safety net and the requirement that counties use remaining funding to support health care for the remaining uninsured. We will also work to ensure that attempts to require increased county responsibility for social services truly maintain benefits, eligibility, and protections, and are not done under the guise of realignment-embedded cuts.

- **Managed Care Organization (MCO) tax:** The May Revise proposes a tax on Medi-Cal managed care plans, which have experienced drastic enrollment increases over the past two years. The MCO tax was originally devised in 2009 as a tax on the health plans' gross premium amounts, but lapsed in August 2012. The Legislature would need to reenact the tax, and to recoup the lost revenues, the Administration is proposing to reset the tax rate from gross premiums to a sales tax in 2013, an overall increase.

- **Coordinated Care Initiative changes:** In the 2012-13 budget, the Legislature approved to merge the health benefits, long term services and supports, and home and community-based services for people enrolled in both Medi-Cal and Medicare. Following extensive negotiations with the federal government, the state settled on eight counties to participate in the demonstration, which are reflected in the May Revise. These changes include capping the number of participants in Los Angeles County to 200,000 total and using a different phase in and enrollment period there, starting the demonstration in January 2014 and phasing it in over twelve months in all other counties, and enrolling San Mateo County beneficiaries in three months. Further trailer bill language is expected.

- **Removal of "Managed Care Efficiencies" proposal:** DHCS has dropped its proposal from the January budget to cut \$135 million from Medi-Cal managed care plans from the implementation of efficiency factors. This proposal never had detail or trailer bill language associated with it. However, DHCS will continue to monitor Medi-Cal health plan rates with the hopes of scoring more savings. This will likely be done through an administrative process, and Western Center will continue to provide advocates with updates and points to influence any decisions or changes.

- **Maintains Medi-Cal provider rate cuts:** The AB 97 10% across the board fee for service provider rate cuts is maintained in the Governor's May Revise.

- **Managed Risk Medical Insurance Program:** The Governor's budget would retain the Managed Risk Medical Insurance Program (MRMIP) which we support.

- **Infants born to AIM Mothers.** The May Revision proposes to move infants born to mothers in the AIM program with income between 250 and 300 percent of the federal poverty level to DHCS.

Human Services Programs: CalWORKs and SSI

During the past five years of deep budget cuts, the number of poor families in California increased seven times faster than the rest of the nation. This budget does nothing to reverse this trend or to reduce child poverty rates in California, now the worst in the nation.

While 30 percent of Californians (8.7 million people) live below the federal poverty line, just over 3 percent participate in CalWORKs - the program that offers basic needs cash grants that average about 29% of the Federal Poverty Line and provides welfare-to-work employment services for a 24-month lifetime limit. Still, the program prevents hunger, homelessness and countless indignities for just over one million children in the Golden State.

The Governor's May Revision proposes \$48 million for enhanced upfront engagement and subsidized jobs for CalWORKs recipients. While this is a welcome change after years of unrelenting cuts to CalWORKs, this funding will not help most families participating in the program. Families who have reached lifetime limits on assistance, which have been reduced drastically by the past two budgets, will not benefit at all from these investments. As such, this proposal repeats the mistakes of previous Administration proposals of targeting resources to families with relatively lesser needs over families living in deep poverty. Across the board, grant increases would be a fairer way to spend new CalWORKs funds and would go farther to reduce harm among our poorest children.

As discussed above, the Administration is proposing realignment of CalWORKs, child care and CalFresh administration costs to counties from the savings counties will theoretically get from expanding Medi-Cal to indigent adults who are required to be served by county health programs under current law. As with previous proposals, whether this is meritorious depends on the specific beneficiary protections that would be built into the proposal. The actual funding levels that might be available would be subject to future cost analysis based on the cost of counties providing residual indigent health care services. The Legislature should be extremely cautious about approving any cost shifts or legal mandates on counties until there is a more complete understanding of funds available. When the analysis is available the first priority for surplus funds should be restoration of basic CalWORKs grants.

The budget continues to underfund the TANF Maintenance of Effort by \$924 million and makes up for this shortfall by redirecting federal TANF funds to the Cal-Grant program and reducing General Fund support for Cal-Grants. This shell game has undercut funding for the program, allowing for continued deep cuts to CalWORKs grants and county single allocation funds during the worst recession of our lifetime.

The budget does not propose restoring basic needs grants for elderly and disabled who rely on Supplemental Security Income (SSI) to meet their basic needs and whose grants were cut to the federal minimum over the past decade.

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**Western Center leads the fight
in the courts, counties and capital
to secure housing, healthcare and a strong safety net
for low-income Californians.**

LOS ANGELES COUNTY DPSS COUNTYWIDE OUTREACH DISTRICT OFFICES - SITES AND CONTACT INFORMATION

10	Medi-Cal Outreach	#16	D.D.D. CF Outreach Liaison Estela Murga	(626) 569-2906	estelamurga@dpss.lacounty.gov	St. Margaret's Center St. Andrews Place WIC Program WIC Center WIC Program - 8th St., Los Angeles WIC Program - Normandie WIC Center WIC Program - Echo Park St. Vincent Medical Center WIC Program - Palmdale WIC Program - Palmdale WIC Program - Lancaster Health Net St. Francis Medical Center Care 1st	10217 Inglewood Ave., Lennox 90304 1836 W. Imperial Highway, Los Angeles 90047 1619 W. Pico Blvd., Los Angeles 90006 2120 W. 8th St., Suite 101, Los Angeles 90057 4214 Beverly Blvd., Los Angeles 90004 5940 Santa Monica Blvd., Los Angeles 90038 1311 Glendale Blvd., Los Angeles 90026 201 S. Alvarado, Los Angeles 90057 37926 47th Street East, Palmdale 93552 2247 E. Palmdale Blvd., Palmdale 93550 44244 10th St., Lancaster 93535 5047 E. Whittier Blvd. Los Angeles, 90022 2700 E. Slauson Huntington Park 90255 5946 Pacific Blvd., Huntington Park 90255	Tues., Wed., Thurs. 8am - 12:15pm WIC St. Andrews: Wednesdays 1:15pm - 4pm WIC Center: Fridays 1:30pm - 4:30pm WIC Los Angeles: Fridays 9am - 12pm WIC Normandie: Thursdays 9am - 12pm WIC Center: Thursdays 1:30pm - 4:30pm WIC Echo Park: Wednesdays 1:30pm - 4:30pm St. Vincent: Tuesdays 10am - 4pm WIC Palmdale: Mondays 9am - 3pm WIC Palmdale: Tues. & Thurs. 9am - 3pm WIC Lancaster: Wednesdays 9am - 3pm Health Net: Thurs 8:30am - 5pm St. Francis: 1st and 3rd Wed 8:30am - 5pm
			CF Outreach Supervisor Frank Camargo	(626) 569-2943	frankcamargo@dpss.lacounty.gov			
			CF Outreach Workers Theresa Johnson Idalia Alarcon Patricia Arredondo Patricia Arredondo Maria Alvarez Maria Alvarez Guadalupe Castaneda Guadalupe Castaneda George Garcia George Garcia George Garcia Yolanda Renee Rivas Sophia Chan Shari Smith	(626) 569-2927	theresaajohnson@dpss.lacounty.gov idalialarcon@dpss.lacounty.gov patriciaarredondo@dpss.lacounty.gov patriciaarredondo@dpss.lacounty.gov mariaalvarez@dpss.lacounty.gov mariaalvarez@dpss.lacounty.gov guadalupecastaneda@dpss.lacounty.gov guadalupecastaneda@dpss.lacounty.gov georgegarcia@dpss.lacounty.gov georgegarcia@dpss.lacounty.gov georgegarcia@dpss.lacounty.gov yolandarivas@dpss.lacounty.gov sophiaschan@dpss.lacounty.gov sharismitth@dpss.lacounty.gov			
11	Florence	#17	D.D.D. CF Outreach Liaison Rafael Nava	(323) 586-7007	rafaelnava@dpss.lacounty.gov	Florence-Firestone Community Center	7807 S. Compton Ave., Los Angeles 90001	Tuesday - Fri. 8am - 12pm
			CF Outreach Supervisor Silvia Avalos	(323) 586-7265	silviaavalos@dpss.lacounty.gov			
			CF Outreach Worker Sandra Mercado	(323) 586-7191	sandramercado@dpss.lacounty.gov			
12	Compton	#26	D.D.D. CF Outreach Liaison Patricia Aguilar	(310) 603-8408	patriciaaguilar@dpss.lacounty.gov	WIC Gardena Harbor Interfaith San Pedro Service Center St. Margaret Church Toberman Neighborhood Center Harbor WorkSource Center Carson Community Center WIC - Wilmington WIC - Torrance Volunteers of America WIC San Pedro Carson WIC Center	15212 W. Western Ave D., Gardena 90247 670 W. 9th St., San Pedro 90731 769 W. 3rd St., San Pedro 90731 25511 Estelmer Ave., Lomita 90717 131 N. Grand Ave., San Pedro 90731 1851 N. Gaffey St., San Pedro 90731 801 E. Carson St., Carson 90745 133 E. L Street, Wilmington 90744 1640 W. Carson St., Torrance 90501 1135 247th St., Harbor City 90710 312 N. Gaffey St., San Pedro 90731 806 E. Carson St., Carson 90745	2nd Wednesday 9am - 11am 2nd & 4th Thursday 9am - 11am 4th Wed. & 2nd Thurs. 9am - 11am 1st Wednesday 8:30am - 10:30am 3rd Wed. & 4th Thurs. 2pm - 4pm 2nd & 4th Tuesday 8am - 10am 1st Tues. & 2nd Thurs. 9am - 11am 2nd & 3rd Wednesday 9am - 11am 2nd Tuesday 9am - 11am 3rd Monday 9am - 11am 2nd Monday 9am - 11am 3rd Friday 9am - 11am
			CF Outreach Supervisor Susan Cerda	(310) 603-8445	susancerda@dpss.lacounty.gov			
			CF Outreach Worker Julio Rodriguez Carlos Preciado	(310) 603-8241 (310) 603-8660	juliorodriguez@dpss.lacounty.gov CarlosPreciado@dpss.lacounty.gov			
13	South Central	#27	D.D.D. CF Outreach Liaison Yvette Cawthorne	(323) 563-4158	yvetcawthorne@dpss.lacounty.gov			
			CF Outreach Supervisor Adrena Dennis	(323) 563-4200	adrenadennis@dpss.lacounty.gov			
			CF Outreach Worker Mara Ferrera	(323) 563-4215	maraferrera@dpss.lacounty.gov			
14	South Family	#31	D.D.D. CF Outreach Liaison Victor Lozano	(310) 761-2002	VictorLozano@dpss.lacounty.gov	Catholic Charities Long Beach Health Department Long Beach Senior Center Action Partnership The Villages at Cabrillo Salvation Army	123 E. 14th St., Long Beach 90813 2525 Grand Ave., Long Beach 90807 1150 E. 4th St., Long Beach 90802 3012 Long Beach Blvd, Long Beach, 90813 1370 Alamitos Ave., Long Beach 90813 2801 Atlantic Ave., Long Beach 90806	Thursdays Thursdays Tuesdays 1st & 3rd Tuesday 2nd & 4th Tuesday Tuesdays
			CF Outreach Supervisor Celina Juarez	(310) 761-2720	CelinaJuarez@dpss.lacounty.gov			
			CF Outreach Worker Mara Rodriguez Felicja Curjel	(310) 761-2062 (310) 761-2061	mariaabrodriguez@dpss.lacounty.gov felicjcurjel@dpss.lacounty.gov			
15	San Fernando Branch	#32	D.D.D. CF Outreach Liaison Patricia Guevara	(818) 394-3801	patriciaguevara@dpss.lacounty.gov			
			CF Outreach Supervisor Susan Badollan	(818) 394-3844	susanbadollan@dpss.lacounty.gov			
			CF Outreach Worker Jaime Baquero	(818) 394-3815	jaimebaquero@dpss.lacounty.gov			

CBO/FBO CALFRESH (FOOD STAMPS) APPLICATION ASSISTANCE PROJECT PUBLIC CONTACT INFORMATION

	CBO/FBO Agency	CONTACT NAME & TELEPHONE	ADDRESS	HOURS OF OPERATION	E-MAIL ADDRESS	FAX #	DPSS DISTRICT NAME & TELEPHONE	DPSS CONTACT & TELEPHONE
1	211 Los Angeles County	Laura Mejia 626/350-1841 x2156	PO Box 726 San Gabriel, CA 91778	Mon-Fri 8a-5p	mmarin@211la.org	626/299-3904	San Gabriel Valley District #20	Karen Ton (626) 569-3607
2	1736 Family Crisis Center	Info Line # 323/737-3900 310/543-9900	2166 Arlington Ave. #200 Los Angeles, CA 90018	Mon-Fri 9a-5p	carol.adelkoff@gmail.com	323/737-3993	Exposition Park District #12	Agnesa Paronyan (213) 744-5609
3	Asian-American Drug Abuse Program, Inc.	Tom Chic 310/768-8064	14112 S. Kingsley Dr. Gardena, CA 90249	Mon-Fri 9a-6p	miwat@aadapinc.org_tchic@aadapinc.org	323/295-4075	Southwest Special District #08	Maria G. Torres (323) 420-2915
4	Asian Pacific Health Care Venture, Inc.	Info Line # 323/644-3882	1530 Hillhurst Ave. #200 Los Angeles, CA 90027	Mon-Fri 9a-5:30p	pchen@aphcv.org	323/644-3892	Wilshire Special District #10	Pat Jimenez (213) 738-4315
5	Asian Youth Center	Florence Lin 626/309-0622 Ext. 105	100 West Clary Avenue San Gabriel, CA 91776	Mon-Fri 9a-6p	florence.lin@asianyouthcenter.org	626/309-0717	San Gabriel Valley District #20	Karen Ton (626) 569-3607
6	Bienestar Human Services, Inc.	323/727-7896	5326 E. Beverly Blvd. Los Angeles, CA 90022	Mon-Fri 10a-7p	garquelles@bienestar.org	323/727-7985	Belvedere District #5	Blanca Fierro Duarte (323) 727-4310
7	Centro C.H.A. Inc.	Info Line# 562/570-4722	1900 Atlantic Ave., 2nd Fl. Long Beach, CA 90806	Mon-Fri 8:30a- 6p/Fri 8:30a-3p	jessica@centrocha.org	562/570-4753	Paramount District #62	Delly Zwiebel (310) 603-5008
8	Child and Family Guidance Center	Jelga Ramirez 818-739-5008 Luis Rangel 818/739-5016	19100 Parthenia St. #7 Northridge, CA 91324	Mon-Fri 9a-7p	elowe@childguidance.org iramirez@childguidance.org	818/739-5291	West Valley District #82	Rebecca Brooks (818) 718-5206
9	Community Enhancement Services	Lauren Welch Alla Kogan 818/563-9822	401 S. Glenoaks Blvd. # 211 Burbank, CA 91502	Mon-Fri 8:30a-5:30p	cesmnc@aol.com cesmnc2@yahoo.com	818/563-9460	Wilshire Special District #10	Pat Jimenez (213) 738-4315
10	Grandparents As Parents, Inc.	Dee Meichelbock Tyrone Cain 323/526-6553	Edelman Court Caregiver Ctr 201 Central Plaza Dr. 5th Flr, Rm 422 Monterey Park, CA 91754	Mon-Fri 8:30a-4:30p	madelyn@grandparentsasparents.org	818/264-0882	San Gabriel Valley District #20	Karen Ton (626) 569-3607
11	Harbor Interfaith Services, Inc.	Info Line # 310/831-9123	670 W. 9 th Street San Pedro, CA 90731	Mon-Fri 8:30a-5:30p	emora@harborinterfaith.org	310/831-0791	Compton District #26	Patricia Aguilar (310) 603-8408
12	Korean American Family Service Center, Inc.	Connie Chung Joe 213/389-6755 x102 Alice Lee 213/389-6755 x117	3727 W. 6 th Street, #320 Los Angeles, CA 90020	Mon-Fri 9a-5:30p	cchungjoe@kafscla.org akim@kafscla.org alee@kafscla.org	213/389-5172	Wilshire Special District #10	Pat Jimenez (213) 738-4315
13	Pasadena-Foothill Valley Young Women's Christian Association	Karen Draine 626/296-8433	1200 North Fair Oaks Avenue Pasadena, CA 91103	Mon-Fri 9a-5p	kdraine@ywca-pasadena.org	626/296-8434	Pasadena District #3	Harry Vacaflor (626) 791-6304
14	South Asian Helpline & referral Agency (DBA SAHARA)	888/SAHARA2 562/402/4132	17100 Pioneer Blvd. #260 Artesia, CA 90701	Mon-Fri 8a-5p	sahara@saharaorg.org	562/402-6093	Norwalk District #40	David Q. Tran (562) 807-7814
15	Testimonial Community Love Center	Cynthia Carter 323/291-6753	5721 South Western Avenue Los Angeles, CA 90062	Mon-Fri 8a-4p	cindytlc@aol.com	323/292-1512	Southwest Family District #83	Brent Ellis (323) 549-5672
16	Thai Community Development Center	Chancharit Martorell 323/468-2555	6376 Yucca St. #B Los Angeles, CA 91502	Mon-Fri 9a-6p	chancee@thaicdc.org	323/461-4488	Glendale District #2	Mary Esther Garcia (818) 546-6459
17	Volunteers of America of Los Angeles	Program Info # 213/389-1500	3600 Wilshire Blvd. #1500 Los Angeles, CA 90010	Mon-Fri 8:30a-5p	info@voala.org	213/385-7923	Metro Special District #79	Agnesa Paronyan (213) 744-5609

LOS ANGELES COUNTY DPSS COUNTYWIDE OUTREACH DISTRICT OFFICES - SITES AND CONTACT INFORMATION

10	Medi-Cal Outreach	#16	D.D.D. CF Outreach Liaison Estela Murga	(626) 569-2906	estelamurga@dpss.lacounty.gov	St. Margaret's Center St. Andrews Place WIC Program WIC Center WIC Program - 8th St., Los Angeles WIC Program - Normandie WIC Center WIC Program - Echo Park St. Vincent Medical Center WIC Program - Palmdale WIC Program - Palmdale WIC Program - Lancaster Health Net St. Francis Medical Center Care 1st	10217 Inglewood Ave., Lennox 90304 1836 W. Imperial Highway, Los Angeles 90047 1619 W. Pico Blvd., Los Angeles 90006 2120 W. 8th St., Suite 101, Los Angeles 90057 4214 Beverly Blvd., Los Angeles 90004 5940 Santa Monica Blvd., Los Angeles 90038 1311 Glendale Blvd., Los Angeles 90026 201 S. Alvarado, Los Angeles 90057 37926 47th Street East, Palmdale 93552 2247 E. Palmdale Blvd., Palmdale 93550 44244 10th St., Lancaster 93535 5047 E. Whittier Blvd. Los Angeles, 90022 2700 E. Slauson Huntington Park 90255 5946 Pacific Blvd., Huntington Park 90255	Tues., Wed., Thurs. 8am - 12:15pm WIC St. Andrews: Wednesdays 1:15pm - 4pm WIC Center: Fridays 1:30pm - 4:30pm WIC Los Angeles: Fridays 9am - 12pm WIC Normandie: Thursdays 9am - 12pm WIC Center: Thursdays 1:30pm - 4:30pm WIC Echo Park: Wednesdays 1:30pm - 4:30pm St. Vincent: Tuesdays 10am - 4pm WIC Palmdale: Mondays 9am - 3pm WIC Palmdale: Tues. & Thurs. 9am - 3pm WIC Lancaster: Wednesdays 9am - 3pm Health Net: Thurs 8:30am - 5pm St. Francis: 1st and 3rd Wed 8:30am - 5pm
			CF Outreach Supervisor Frank Camargo	(626) 569-2943	frankcamargo@dpss.lacounty.gov			
			CF Outreach Workers Theresa Johnson Idalia Alarcon Patricia Arredondo Patricia Arredondo Maria Alvarez Maria Alvarez Guadalupe Castaneda Guadalupe Castaneda George Garcia George Garcia George Garcia Yolanda Renee Rivas Sophia Chan Shari Smith	(626) 569-2927	theresaajohnson@dpss.lacounty.gov idalialarcon@dpss.lacounty.gov patriciaarredondo@dpss.lacounty.gov patriciaarredondo@dpss.lacounty.gov mariaalvarez@dpss.lacounty.gov mariaalvarez@dpss.lacounty.gov guadalupecastaneda@dpss.lacounty.gov guadalupecastaneda@dpss.lacounty.gov georgegarcia@dpss.lacounty.gov georgegarcia@dpss.lacounty.gov georgegarcia@dpss.lacounty.gov yolandarivas@dpss.lacounty.gov sophiaschan@dpss.lacounty.gov sharismith@dpss.lacounty.gov			
11	Florence	#17	D.D.D. CF Outreach Liaison Rafael Nava	(323) 586-7007	rafaelnava@dpss.lacounty.gov	Florence-Firestone Community Center	7807 S. Compton Ave., Los Angeles 90001	Tuesday - Fri. 8am - 12pm
			CF Outreach Supervisor Silvia Avalos	(323) 586-7265	silviaavalos@dpss.lacounty.gov			
			CF Outreach Worker Sandra Mercado	(323) 586-7191	sandramercado@dpss.lacounty.gov			
12	Compton	#26	D.D.D. CF Outreach Liaison Patricia Aguilar	(310) 603-8408	patriciaaguilar@dpss.lacounty.gov	WIC Gardena Harbor Interfaith San Pedro Service Center St. Margaret Church Toberman Neighborhood Center Harbor WorkSource Center Carson Community Center WIC - Wilmington WIC - Torrance Volunteers of America WIC San Pedro Carson WIC Center	15212 W. Western Ave D., Gardena 90247 670 W. 9th St., San Pedro 90731 769 W. 3rd St., San Pedro 90731 25511 Estelmer Ave., Lomita 90717 131 N. Grand Ave., San Pedro 90731 1851 N. Gaffey St., San Pedro 90731 801 E. Carson St., Carson 90745 133 E. L Street, Wilmington 90744 1640 W. Carson St., Torrance 90501 1135 247th St., Harbor City 90710 312 N. Gaffey St., San Pedro 90731 806 E. Carson St., Carson 90745	2nd Wednesday 9am - 11am 2nd & 4th Thursday 9am - 11am 4th Wed. & 2nd Thurs. 9am - 11am 1st Wednesday 8:30am - 10:30am 3rd Wed. & 4th Thurs. 2pm - 4pm 2nd & 4th Tuesday 8am - 10am 1st Tues. & 2nd Thurs. 9am - 11am 2nd & 3rd Wednesday 9am - 11am 2nd Tuesday 9am - 11am 3rd Monday 9am - 11am 2nd Monday 9am - 11am 3rd Friday 9am - 11am
			CF Outreach Supervisor Susan Cerda	(310) 603-8445	susancerda@dpss.lacounty.gov			
			CF Outreach Worker Julio Rodriguez Carlos Preciado	(310) 603-8241 (310) 603-8660	juliorodriguez@dpss.lacounty.gov CarlosPreciado@dpss.lacounty.gov			
13	South Central	#27	D.D.D. CF Outreach Liaison Yvette Cawthorne	(323) 563-4158	yvettcawthorne@dpss.lacounty.gov			
			CF Outreach Supervisor Adrena Dennis	(323) 563-4200	adrenadennis@dpss.lacounty.gov			
			CF Outreach Worker Mara Ferrera	(323) 563-4215	maraferrera@dpss.lacounty.gov			
14	South Family	#31	D.D.D. CF Outreach Liaison Victor Lozano	(310) 761-2002	VictorLozano@dpss.lacounty.gov	Catholic Charities Long Beach Health Department Long Beach Senior Center Action Partnership The Villages at Cabrillo Salvation Army	123 E. 14th St., Long Beach 90813 2525 Grand Ave., Long Beach 90807 1150 E. 4th St., Long Beach 90802 3012 Long Beach Blvd, Long Beach, 90813 1370 Alamitos Ave., Long Beach 90813 2801 Atlantic Ave., Long Beach 90806	Thursdays Thursdays Tuesdays 1st & 3rd Tuesday 2nd & 4th Tuesday Tuesdays
			CF Outreach Supervisor Celina Juarez	(310) 761-2720	CelinaJuarez@dpss.lacounty.gov			
			CF Outreach Worker Mara Rodriguez Felicja Curjel	(310) 761-2062 (310) 761-2061	mariaabrodriguez@dpss.lacounty.gov felicjcurjel@dpss.lacounty.gov			
15	San Fernando Branch	#32	D.D.D. CF Outreach Liaison Patricia Guevara	(818) 394-3801	patriciaguevara@dpss.lacounty.gov			
			CF Outreach Supervisor Susan Badollan	(818) 394-3844	susanbadollan@dpss.lacounty.gov			
			CF Outreach Worker Jaime Baquero	(818) 394-3815	jaimebaquero@dpss.lacounty.gov			

CBO/FBO CALFRESH (FOOD STAMPS) APPLICATION ASSISTANCE PROJECT PUBLIC CONTACT INFORMATION

	CBO/FBO Agency	CONTACT NAME & TELEPHONE	ADDRESS	HOURS OF OPERATION	E-MAIL ADDRESS	FAX #	DPSS DISTRICT NAME & TELEPHONE	DPSS CONTACT & TELEPHONE
1	211 Los Angeles County	Laura Mejia 626/350-1841 x2156	PO Box 726 San Gabriel, CA 91778	Mon-Fri 8a-5p	mmarin@211la.org	626/299-3904	San Gabriel Valley District #20	Karen Ton (626) 569-3607
2	1736 Family Crisis Center	Info Line # 323/737-3900 310/543-9900	2166 Arlington Ave. #200 Los Angeles, CA 90018	Mon-Fri 9a-5p	carol.adelkoff@gmail.com	323/737-3993	Exposition Park District #12	Agnesa Paronyan (213) 744-5609
3	Asian-American Drug Abuse Program, Inc.	Tom Chic 310/768-8064	14112 S. Kingsley Dr. Gardena, CA 90249	Mon-Fri 9a-6p	miwat@aadapinc.org tchic@aadapinc.org	323/295-4075	Southwest Special District #08	Maria G. Torres (323) 420-2915
4	Asian Pacific Health Care Venture, Inc.	Info Line # 323/644-3882	1530 Hillhurst Ave. #200 Los Angeles, CA 90027	Mon-Fri 9a-5:30p	pchen@aphcv.org	323/644-3892	Wilshire Special District #10	Pat Jimenez (213) 738-4315
5	Asian Youth Center	Florence Lin 626/309-0622 Ext. 105	100 West Clary Avenue San Gabriel, CA 91776	Mon-Fri 9a-6p	florence.lin@asianyouthcenter.org	626/309-0717	San Gabriel Valley District #20	Karen Ton (626) 569-3607
6	Bienestar Human Services, Inc.	323/727-7896	5326 E. Beverly Blvd. Los Angeles, CA 90022	Mon-Fri 10a-7p	garquelles@bienestar.org	323/727-7985	Belvedere District #5	Blanca Fierro Duarte (323) 727-4310
7	Centro C.H.A. Inc.	Info Line# 562/570-4722	1900 Atlantic Ave., 2nd Fl. Long Beach, CA 90806	Mon-Fri 8:30a- 6p/Fri 8:30a-3p	jessica@centrocha.org	562/570-4753	Paramount District #62	Delly Zwiebel (310) 603-5008
8	Child and Family Guidance Center	Jelga Ramirez 818-739-5008 Luis Rangel 818/739-5016	19100 Parthenia St. #7 Northridge, CA 91324	Mon-Fri 9a-7p	elowe@childguidance.org iramirez@childguidance.org	818/739-5291	West Valley District #82	Rebecca Brooks (818) 718-5206
9	Community Enhancement Services	Lauren Welch Alla Kogan 818/563-9822	401 S. Glenoaks Blvd. # 211 Burbank, CA 91502	Mon-Fri 8:30a-5:30p	cesmnc@aol.com cesmnc2@yahoo.com	818/563-9460	Wilshire Special District #10	Pat Jimenez (213) 738-4315
10	Grandparents As Parents, Inc.	Dee Meichelbock Tyrone Cain 323/526-6553	Edelman Court Caregiver Ctr 201 Central Plaza Dr. 5th Flr, Rm 422 Monterey Park, CA 91754	Mon-Fri 8:30a-4:30p	madelyn@grandparentsasparents.org	818/264-0882	San Gabriel Valley District #20	Karen Ton (626) 569-3607
11	Harbor Interfaith Services, Inc.	Info Line # 310/831-9123	670 W. 9 th Street San Pedro, CA 90731	Mon-Fri 8:30a-5:30p	emora@harborinterfaith.org	310/831-0791	Compton District #26	Patricia Aguilar (310) 603-8408
12	Korean American Family Service Center, Inc.	Connie Chung Joe 213/389-6755 x102 Alice Lee 213/389-6755 x117	3727 W. 6 th Street, #320 Los Angeles, CA 90020	Mon-Fri 9a-5:30p	cchungjoe@kafscla.org akim@kafscla.org alee@kafscla.org	213/389-5172	Wilshire Special District #10	Pat Jimenez (213) 738-4315
13	Pasadena-Foothill Valley Young Women's Christian Association	Karen Draine 626/296-8433	1200 North Fair Oaks Avenue Pasadena, CA 91103	Mon-Fri 9a-5p	kdraine@ywca-pasadena.org	626/296-8434	Pasadena District #3	Harry Vacaflor (626) 791-6304
14	South Asian Helpline & referral Agency (DBA SAHARA)	888/SAHARA2 562/402/4132	17100 Pioneer Blvd. #260 Artesia, CA 90701	Mon-Fri 8a-5p	sahara@saharaorg.org	562/402-6093	Norwalk District #40	David Q. Tran (562) 807-7814
15	Testimonial Community Love Center	Cynthia Carter 323/291-6753	5721 South Western Avenue Los Angeles, CA 90062	Mon-Fri 8a-4p	cindytlc@aol.com	323/292-1512	Southwest Family District #83	Brent Ellis (323) 549-5672
16	Thai Community Development Center	Chancharit Martorell 323/468-2555	6376 Yucca St. #B Los Angeles, CA 91502	Mon-Fri 9a-6p	chancee@thaicdc.org	323/461-4488	Glendale District #2	Mary Esther Garcia (818) 546-6459
17	Volunteers of America of Los Angeles	Program Info # 213/389-1500	3600 Wilshire Blvd. #1500 Los Angeles, CA 90010	Mon-Fri 8:30a-5p	info@voala.org	213/385-7923	Metro Special District #79	Agnesa Paronyan (213) 744-5609

Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 13

Monday 09:00 AM - 03:00 PM

Health & Nutrition Mobile Office at Community Outreach Event

Location: Northgate Market
2120 Pacific Ave
Long Beach, CA 92806
[Map & Directions](#)

Supervisory District: District 4

Details: The Health & Mobile Office will be on site providing information and taking application for CalFresh and Medi-Cal benefits.

Attendance: General Public

Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 14

Tuesday 09:00 AM - 02:00 PM

Health & Nutrition Mobile Office at Community Outreach Event

Location: Northgate Market
10801 Prane Ave
Inglewood, CA 90303
[Map & Directions](#)

Supervisory District: District 2

Details: The Health & Mobile Office will be on site providing information and taking application for CalFresh and Medi-Cal benefits.

Attendance: General Public

Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 15

Wednesday 12:00 AM - 04:30 PM

Health & Nutrition Mobile Office at Community Outreach Event

Location: LA Medical Center Farmers' Market
4800 Hollywood Blvd
Los Angeles, CA 90027
[Map & Directions](#)

Supervisory District: District 3

Details: The Health & Mobile Office will be on site providing information and taking application for CalFresh and Medi-Cal benefits.

Attendance: General Public

Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 15

Wednesday 09:00 AM - 02:00 PM

Community Outreach Event - Northeast San Fernando Valley WorkSource

Location: 11623 Glencaks Blvd.
Pacoima, CA 91331
[Map & Directions](#)

Supervisory District: District 3

Details: DPSS staff will be on site providing information and taking applications for CalFresh and Medi-Cal benefits.

Attendance: General Public

Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 16

Thursday 10:00 AM - 03:00 PM

Community Outreach Event - Central Ave Farmers' Market

Location: 4301 Central Ave
Los Angeles, CA 90011
[Map & Directions](#)

Supervisory District: District 2

Details: DPSS staff will be on site providing information and taking applications for CalFresh and Medi-Cal benefits.

Attendance: General Public

Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 17

Friday 01:00 PM - 05:00 PM

Community Outreach Event - Fruit and Veggie Fest

Location: Northgate Market
11650 Firestone Blvd.
Norwalk, CA 90650
[Map & Directions](#)

Supervisory District: District 4

Details: DPSS staff will be on site providing information and taking applications for CalFresh and Medi-Cal benefits.
 Attendance: General Public
 Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 17 Friday 03:00 PM - 07:00 PM

Health & Nutrition Mobile Office at Community Outreach Event

Location: South Gate Community Health Fair
 4855 Tweedy Blvd.
 South Gate, CA 90280
[Map & Directions](#)
 Supervisorial District: District 1
 Details: The Health & Mobile Office will be on site providing information and taking application for CalFresh and Medi-Cal benefits.
 Attendance: General Public
 Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 18 Saturday 09:00 AM - 01:00 PM

Community Outreach Event - Fit for Life Health Fair

Location: 13230 Penn St.
 Whittier, CA 90602
[Map & Directions](#)
 Supervisorial District: District 4
 Details: DPSS staff will be on site providing information and taking applications for CalFresh and Medi-Cal benefits.
 Attendance: General Public
 Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 18 Saturday 09:00 AM - 03:00 PM

Community Outreach Event - Tarzana Treatment Center

Location: 7101 Baird Ave.
 Northridge, CA 91335
[Map & Directions](#)
 Supervisorial District: District 3
 Details: DPSS staff will be on site providing information and taking applications for CalFresh and Medi-Cal benefits.
 Attendance: General Public
 Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 18 Saturday 10:00 AM - 02:00 PM

Health & Nutrition Mobile Office at Community Outreach Event

Location: Watts Healthy Farmers' Market
 1335 E. 103rd St.
 Los Angeles, CA 90002
[Map & Directions](#)
 Supervisorial District: District 2
 Details: The Health & Mobile Office will be on site providing information and taking application for CalFresh and Medi-Cal benefits.
 Attendance: General Public
 Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 18 Saturday 11:00 AM - 03:00 PM

Community Outreach Event - Family Fun Fest

Location: 3787 S. Vermont Ave.
 Los Angeles, CA 90007
[Map & Directions](#)
 Supervisorial District: District 2
 Details: DPSS staff will be on site providing information and taking applications for CalFresh and Medi-Cal benefits.
 Attendance: General Public
 Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 19 Sunday 08:00 AM - 01:00 PM

Health & Nutrition Mobile Office at Community Outreach Event

Location: Hollywood Farmers' Market
 Ivar & Selma Ave.
 Hollywood, CA 90028

Supervisory District: District 2
 Details: The Health & Mobile Office will be on site providing information and taking application for CalFresh and Medi-Cal benefits.
 Attendance: General Public
 Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 19 Sunday 09:00 AM - 02:00 PM

Community Outreach Event - Health Fair at St. Didacus

Location: 14339 Astoria St.
 Sylmar, CA 91342
[Map & Directions](#)
 Supervisory District: District 3
 Details: DPSS staff will be on site providing information and taking applications for CalFresh and Medi-Cal benefits.
 Attendance: General Public
 Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 20 Monday 09:00 AM - 03:00 PM

Community Outreach Event - Los Angeles Urban League WorkSource

Location: 12700 S. Avalon Blvd.
 Los Angeles, CA 90061
[Map & Directions](#)
 Supervisory District: District 2
 Details: DPSS staff will be on site providing information and taking applications for CalFresh and Medi-Cal benefits.
 Attendance: General Public
 Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 21 Tuesday 09:00 AM - 03:00 PM

Community Outreach Event - Compton CareerLink WorkSource

Location: 2909 E. Pacific Commerce Dr.
 Compton, CA 90221
[Map & Directions](#)
 Supervisory District: District 2
 Details: DPSS staff will be on site providing information and taking applications for CalFresh and Medi-Cal benefits.
 Attendance: General Public
 Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 23 Thursday 09:00 AM - 02:00 PM

Health & Nutrition Mobile Office at Community Outreach Event

Location: Island Pacific Supermarket
 20922 Roscoe Blvd.
 Canoga Park, CA 91304
[Map & Directions](#)
 Supervisory District: District 3
 Details: The Health & Mobile Office will be on site providing information and taking application for CalFresh and Medi-Cal benefits.
 Attendance: General Public
 Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 24 Friday 09:00 AM - 03:00 PM

Health & Nutrition Mobile Office at Community Outreach Event

Location: Island Pacific Supermarket
 1512 E. Amar Rd.
 West Covina, CA 91792
[Map & Directions](#)
 Supervisory District: District 1
 Details: The Health & Mobile Office will be on site providing information and taking application for CalFresh and Medi-Cal benefits.
 Attendance: General Public
 Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

May 25 Saturday 10:00 AM - 03:00 PM

TL & VS - Remembering Our Veterans and Their Families: Past, Present and Future
 Summary:

Michael D. Antonovich, Los Angeles County Supervisor, invites you to the 16th annual Veterans' Event, "Remembering Our Veterans and Their Families: Past, Present and Future"

Location: 405 S. Santa Anita Avenue
Arcadia, CA 91006
[Map & Directions](#)

Details: This event provides veterans and their families with valuable information regarding benefits, entitlements and services that are available to them. This family event will include skydivers, flyovers, a wall of remembrance, displays of military vehicles and equipment, a children's area, live entertainment, food booths and much more. A special tribute to our armed forces will be held at 11:30 a.m. Event will be held rain or shine.

Attendance: General public

Contact: For more information call (626) 967-1441 or (909) 394-2264

Saturday 10:00 AM - 03:00 PM

May 25

Community Outreach Event - 16th Annual Veterans' Event

Location: 405 S. Santa Anita Ave.
Arcadia, CA 91006
[Map & Directions](#)

Supervisory District: District 5

Details: DPSS staff will be on site providing information and taking applications for CalFresh and Medi-Cal benefits.

Attendance: General Public

Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

Monday 12:00 AM - 11:59 PM

May 27

Memorial Day

Details: DPSS Offices will be Closed

Wednesday 03:00 PM - 06:00 PM

May 29

Community Outreach Event - Lawndale Lifestyle 5th Annual Spring Extravaganza

Location: 14615 Burin Ave.
Lawndale, CA 90260
[Map & Directions](#)

Supervisory District: District 2

Details: DPSS staff will be on site providing information and taking applications for CalFresh and Medi-Cal benefits.

Attendance: General Public

Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

Thursday 10:00 AM - 03:30 PM

May 30

Community Outreach Event - La Curacao

Location: 8401 Van Nuys Blvd.
Panorama City, CA 91402
[Map & Directions](#)

Supervisory District: District 3

Details: DPSS staff will be on site providing information and taking applications for CalFresh and Medi-Cal benefits.

Attendance: General Public

Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.

Friday 10:00 AM - 04:00 PM

May 31

Community Outreach Event - Dearden's

Location: 3548 N. Peck Rd.
El Monte, CA 91732
[Map & Directions](#)

Supervisory District: District 1

Details: DPSS staff will be on site providing information and taking applications for CalFresh and Medi-Cal benefits.

Attendance: General Public

Contact: For additional information, please contact DPSS Community Outreach Coordinator, Minerva De La Cruz at (626) 569-2905 or Jason Taw at (626) 569-2915.





Chronic Mental Health Issues in Children Now Loom Larger Than Physical Problems

Anita Slomski

IT'S HARD TO BE A KID TODAY. FOR THE first time in the half century that the US government has continuously collected data, the top 5 disabilities affecting US children are mental health problems rather than physical problems.

In 2008-2009, 7.7% of US children younger than 18 years had a disability that limited usual activity, which is a 4-fold increase in the prevalence of childhood activity limitations since 1960, according to data from the National Health Interview Survey from the US Department of Health and Human Services. Among these children, a speech problem; learning disability; attention-deficit/hyperactivity disorder (ADHD); other emotional, mental, or behavior problems; and other developmental problems were each reported by roughly 1 in 5 parents as contributing to their child's limitations, according to *Children With Disabilities*, the newest volume in the journal series *The Future of Children* (<http://tinyurl.com/6myzbc0>), published by the Woodrow Wilson School of Public and International Affairs at Princeton University and the Brookings Institution. Asthma, the most prevalent physical condition reported, was named as a cause for 8% of children with limitations.

Although children from both poor and well-off families showed the same increase in disability prevalence, disadvantaged children were more likely to have a disability (10.8%) compared with financially secure children (7.4%), according to the most recent data. Disadvantaged children remain the most likely to have a chronic disability, but the socioeconomic gap may be closing. According to new research by Neal Halfon, MD, MPH, director of the

UCLA Center for Healthier Children, Families, and Communities and professor of pediatrics, health sciences, and policy studies, a disproportionate amount of the increase in mental, developmental, and behavioral problems over the past decade appears to be in children from higher-income families.

PREVALENCE VS DIAGNOSIS CREEP

One explanation for why mental, behavioral, and developmental problems have soared is that parents are pushing their children to develop the advanced cognitive, social, and emotional skills they'll need to compete in our knowledge-based economy.

"The conveyor belt [to adulthood] that we put our children on is moving much faster and at a much sharper incline than it used to," Halfon said. "And many kids don't have the capacity to hold on for dear life and make it to the top."

Other observers cite changes that may affect children's health, such as a rise in premature births and subse-

quent risks for neurodevelopmental disorders or exposure to new or more environmental toxins during pregnancy and early childhood. A growing body of research has found that developmental disorders such as ADHD have complex etiologies with multiple genetic and environmental risk factors (Willcutt EG et al. *J Dev Behav Pediatr*. 2010; 31[7]:533-544). And physicians may be diagnosing more of these problems as a result of better diagnostic tools, lower diagnostic thresholds that recognize greater numbers of children as having cognitive problems, greater access to screening for low-income children, and even a trend of savvy parents demanding a diagnosis of ADHD for children struggling at school in order to improve academic performance with stimulant medication and special accommodations.

It's tricky to tease out a true rise in prevalence of disabilities from improved detection or changing definitions of them, according to James P.

Leading Causes of Limitation in Usual Activities due to Chronic Conditions in US Children

1979-1981

1. Diseases of the respiratory system
2. Impairment of speech, special sense, and intelligence
3. Mental or nervous system disorders
4. Diseases of the eye and ear
5. Specified deformity of the limbs, trunk, or back
6. Nonparalytic orthopedic impairment

1992-1994

1. Diseases of the respiratory system
2. Impairment of speech, special sense, and intelligence
3. Mental or nervous system disorders
4. Certain symptoms or ill-defined conditions
5. Deafness and impairment of hearing
6. Nonparalytic orthopedic impairment

2008-2009

1. Speech problems
2. Learning disability
3. Attention-deficit/hyperactivity disorder
4. Other emotional, mental, and behavioral problems
5. Other developmental problems
6. Asthma or breathing problems

Source: Halfon N, Houtrow A, Larson K, et al. The changing landscape of disability in childhood. *Future Child*. 2012;22(1):13-42.

For the first time in more than 30 years, mental health conditions have displaced physical illnesses as the top 5 disabilities in US children. Nearly 8% of children have an activity-limiting disability.



Smith, PhD, distinguished chair in labor markets and demographic studies at the RAND Corporation. Smith, who studies childhood health histories, believes that conclusions about escalating rates of chronic physical disabilities “are premature at best,” but that mental health problems are definitely increasing. He points out that known causes of physical disabilities have not been rising: “Parents’ smoking has gone down, as has childhood poverty, and obesity didn’t increase until after this period.” Contributing factors to poor mental health in children, on the other hand, have accelerated. For example, he said, “divorce is on the rise; more kids are being brought up in single-parent families and in families where there is often conflict.”

That’s especially troublesome because mental health problems in childhood have much larger consequences in adulthood than do chronic physical conditions, said Smith. Adults who had mental, behavioral, or developmental problems as children lost more schooling, had fewer educational opportunities, and worked an average of nearly 7 fewer weeks per year than people who had chronic physical disorders as children, according to Smith’s research. Lower productivity and educational attainment translate to a 37% decline in family income, 3 times greater than the decline related to having childhood physical health problems, said Smith. “In terms of reduced economic outcomes, mental health issues in childhood are a serious problem, way bigger than obesity” will ever be, he said.

Researchers and clinicians are starting to understand that the child with ADHD in grade school may be on a path to become “the kid with oppositional-defiant disorder at 14 and the kid with a bad drug problem by the time he’s 17,” said Halfon. “Without the right kind of care, these kids are heading for a trajectory that is suboptimal not only for themselves, but also for society in the long run.”

AN ILL-PREPARED HEALTH SYSTEM

Although mental disabilities constitute a larger share of children’s chronic

conditions, services to treat them have lagged. “Pediatric care in the United States was developed in the ’50s and ’60s to primarily take care of acute infectious diseases,” says Paul H. Wise, MD, MPH, professor of child health and society and pediatrics at Stanford University School of Medicine. “That has largely evaporated due to immunizations, so we have a terrible—and unsustainable—mismatch between our health system and the current epidemiology rooted in chronic disease and mental health problems in children.”

Only about half of these children get any kind of services, said Halfon. “Parents typically recognize learning disabilities in their children between the ages of 3½ and 4½, but the children don’t get enrolled in special education classes at school until they are about 8½, when problems become too difficult to ignore,” he said. The Centers for Disease Control and Prevention estimates that 1 in 88 children in the United States has an autism spectrum disorder (ASD), but 40% of affected children don’t get a diagnosis until after age 4 years (<http://tinyurl.com/7w4z4m7>). And a new data brief from the National Center for Health Statistics (<http://tinyurl.com/cbx9dva>) states that fewer than one-half of children with ASDs use behavioral intervention or modification, “the most well-established and efficacious intervention for ASD.” Pediatricians often don’t recognize learning disabilities, or they lack connections to school districts to place children in special education classes, according to Halfon.

Pediatricians need more training to treat chronic disabilities, and insurers have to give them the incentive by providing adequate reimbursement, said Wise. “We’ll never have enough child psychiatrists to deal with all the developmental or mental illnesses. Pediatricians may be providing primary care, but that doesn’t mean they don’t have the capacity to treat kids with serious problems,” if they have more training and more support from the child psychiatry community. Pediatric medical homes would be a good start in im-

proving care for children with chronic illness, “but no one has been able to implement the medical home on a large scale,” said Wise. “And until we have a more stable, adequate reform of Medicaid reimbursement for child health care, we’ll see a continued erosion in the ability of the health community to take care of kids with chronic illness.”

MODIFYING THE ENVIRONMENT

Preventing children’s disabilities in the first place will be more effective than treating them. But a shift to primary prevention will require a willingness to enlist the help of city planners, engineers, and politicians to address a likely cause of chronic illness—environmental contamination, argued Bruce Lanphear, MD, MPH, professor of health sciences at Simon Fraser University in Vancouver, British Columbia, Canada. Children, who are more vulnerable than adults to adverse effects from environmental toxins, are sometimes exposed to numerous chemicals that may be contributing to mental and developmental problems.

Lanphear cited studies that linked various environmental exposures and mental conditions in children: the association of black carbon (an airborne by-product of fossil-fuel combustion) with reduced verbal and nonverbal intelligence and poor memory (Suglia SF et al. *Am J Epidemiol*. 2008;167[3]:280-286); of low lead exposure with lower IQ scores (Lanphear BP et al. *Environ Health Perspect*. 2005;113[7]:894-899); of prenatal exposure to tobacco with ADHD (Froehlich TE et al. *Pediatrics*. 2009;124[6]:e1054-1063); and of organophosphate pesticides, mercury, and polychlorinated biphenyls with ADHD (Bouchard MF et al. *Pediatrics*. 2010;125[6]:e1270-1277; Eubig PA et al. *Environ Health Perspect*. 2010;118[12]:1654-1667; Sagiv SK et al. *Am J Epidemiol*. 2010;171[5]:593-601). Lanphear’s own research found associations between prenatal exposure to bisphenol A and depressive symptoms, anxiety, and hyperactivity in young girls (<http://tinyurl.com/6uv67nn>).



"We used to try to protect kids from lead poisoning by telling moms to mop their homes better, to wash their kids' hands better," said Lanphear. "But that didn't work. What brought the lead levels down was taking lead out of gasoline, paint, and canned food. If you really want to change exposures, whether it is lead or unhealthy food, the

most effective [strategy] by far is to take away the toxin." The biggest challenge, he said, will be in standing up to corporations whose profits are at stake. "We have to ask ourselves whether we value the short-term profits of an industry over the long-term health of our children," said Lanphear.

Although everyone recognizes the obesity epidemic time bomb because it can be seen, the growing prevalence of mental and developmental problems in children may be much less visible, but it's just as explosive, Halfon said. "This is a very disturbing trend that will only get worse," he said. "I think we're looking at the tip of the iceberg here." □

USPSTF: Taking Vitamin D and Calcium Doesn't Prevent Fractures in Older Women

Bridget M. Kuehn

SUPPLEMENTATION WITH LOWER-dose vitamin D and calcium is not an effective fracture prevention strategy for healthy postmenopausal women, according to a draft recommendation from the US Preventive Services Task Force (USPSTF). The task force recommends that healthy postmenopausal women should not take such supplements for this purpose.

The recommendation is based on a USPSTF review of the evidence, which found that the data to date do not demonstrate that supplementation with lower daily doses of vitamin D (400 IU of vitamin D₃ or less) and calcium (1000 mg calcium carbonate) prevent fractures in postmenopausal women who don't have other underlying health issues (<http://tinyurl.com/3wuyzdm>). In addition to not having the intended benefit, such supplementation also increased the risk of developing kidney stones. According to the USPSTF, 1 in 273 women who take these lower-dose vitamin D and calcium supplements for 7 years will develop kidney stones.

"Kidney stones can be a problem," explained Timothy Wilt, MD, a member of the USPSTF. "They can be painful and may lead to other problems."

The task force found insufficient evidence to determine whether lower-dose vitamin D and calcium supple-

mentation prevents fractures in younger women or men. Questions also remain about the utility of higher doses of vitamin D.



Alison E. Burke/ANMA

The largest and best-quality clinical trial considered by the USPSTF was the Women's Health Initiative (WHI), which included 36 282 healthy postmenopausal women and found no reduction in hip fractures or total fractures among women who used vitamin D and calcium supplements vs those who didn't. In its review of the evidence, however, the USPSTF noted that the dose of vitamin D (400 IU of vitamin D₃) would be considered low by today's clinical standards. Wilt, who is also a professor at the University of Minnesota and a staff physician at the Minneapolis VA Medical Center, said the jury is still out on the utility of

higher supplement doses for preventing fractures.

Although vitamin D and calcium supplementation may not be living up to clinicians' hopes, Wilt said it remains important for individuals to maintain adequate levels of these nutrients, both through their diet and by spending time in the sun to promote vitamin D synthesis by the body.

"We recognize the importance of vitamin D and calcium in overall bone health," he said.

A reassuring finding came from a 2011 report by the Institute of Medicine (IOM): most US individuals get enough of these 2 nutrients through diet and sun exposure (Slomski A. *JAMA*. 2011;305[5]:453-456). In fact, many US individuals may be getting too much of these nutrients as a result of supplementation, the IOM has noted. In addition to kidney stones, excess calcium intake has been linked to hypercalcemia, hypercalcinuria, vascular and soft tissue calcification, unfavorable interactions involving iron and zinc, and constipation. Excess vitamin D intake has been associated with vitamin D toxicity and related hypercalcemia and hypercalcinuria.

The USPSTF found insufficient evidence to determine whether vitamin D and calcium supplementation may prevent cancer in any age group of men or women. The IOM has also concluded that there are insufficient data to sup-

Lynn Kersey

To: Lynn Kersey
Subject: RE: LeaLA- Spanish Language Book Fair

Dear friends,

Some of you I have known for a long time, others I have met recently since my "transition" to Mexico. More than three years have passed since, but it seems and feels as if it was yesterday when I lived in my Los Angeles hometown.

Today I was remembering my first week in Tijuana, in particular the day I attempted to reconnect with my life in the U.S. I was on a mission to find a place with Internet access. After walking many blocks in downtown TJ, feeling disoriented, confused, and lost... there it was, a cyber net café near Revolución Blvd. I reserved my spot, logged into a computer and my email account, and I started typing emails to all my friends to tell them about what had just happened - an abrupt deportation that had left me stranded in my native country I had not seen for almost 20 years.

Thanks to technology, we have been able to keep in touch. Some with more frequency, others with an occasional email or a status update in Facebook or LinkedIn. But regardless of whether communication is constant or not, all of you have a special place in my heart and thoughts.

What has happened since? So much that I am not able to cover in one email but there is one thing I wanted to take the time to share with you. My experience of deportation is beginning to shift from being a personal tragedy to a story of the collective immigrant experience; a community in the U.S. that that continues to push and advocate for immigration reform. Instead of being one more statistic in the "Out-of-sight, Out-of-mind" list, I have the opportunity and responsibility to be a voice for so many that may lack the resources or support to share their stories of struggle.

Since I made my story public last year, I have been blessed to have many that are interested in listening and understanding the complexity and dysfunction of an immigration system that led to my forced removal. As a result, my experience will be shared to a wider audience as it is featured in the book Dreamers (Spanish Edition) by Mexican journalist Eileen Truax which will be available to the public this month, in the U.S. and Mexico.

Dreamers is a book that helps us understand the state of U.S. immigration through the experiences and voices of young undocumented immigrants. I am humbled to be included among eight courageous Dreamers who have redefined what it is to be undocumented and have led a successful movement that we hope will translate into policy changes.

Eileen Truax will be presenting the book at La Feria del Libro (Spanish Book Fair) Los Angeles at the LA Convention Center, next Saturday, May 18, 2013. Currently, the book is only in Spanish but with a successful launch, we hope that a translation will be made available so that our stories can be shared with the English speaking community. If you are interested in more information on the Los Angeles Book Fair event, here is the link with event information: <http://www.lea-la.com/es/programa/index/0/0/0/eileen>

A border might prevent me from being there physically, but I will be there in spirit. I would love to hear from you if you happen to have an opportunity to attend. I conclude with a note of gratitude because it is very clear to me that without you, my story would have remained a tragic one. Whether it was in the form of a call/email of



Network with other healthcare providers and
community organizations in your area!
Get updates on the latest health programs and resources!
Share the needs and strengths of clients!
Share your agency's brochures and flyers!

Attention:
Community Partners, Health Professionals,
Parents and Staff

Health Services Advisory Committee
Meeting

Wednesday, July 10, 2013
10:00 to 11:30am

Location:

El Nido Family Centers

2152 W. Manchester Avenue
Los Angeles, CA 90047
(Street Parking on Manchester or
Haas or across the street on Van
Ness next to Firestone)

For questions and to
RSVP contact:

Leslie Marlephansakul
(323) 971-7360 Ext. 251

E-mail:

lmarlephansakul@elnidofamilycenters.org

Let's work together to
provide the best
comprehensive
services!



Early Head Start

Home Based Program

Service Areas:

90002

90003

90044

90047

Eligibility is based on family size and income. Total household income must meet the current federal poverty guidelines.

Children with disabilities or special needs are encouraged to apply.

Early Head Start (EHS) is a **No COST** program for pregnant women and low income families with children ages 0-3.

Services include:

- 90 minute weekly home visits
- Socializations 2x month (snacks provided)
- Parental and Health Support
- Parent-child activities

Required documents to enroll:

- Proof of income
- Child's proof of age
- Proof of address (utility bill, CA ID/DL, etc)



**For more
information, CALL
323-971-7360**



Early Head Start

Programa basado en el hogar

Areas de servicio:
90002
90003
90044
90047

La elegibilidad es basada en los ingresos y la necesidad de cada familia. El ingreso total de cada familia debe estar dentro de las guías federales.

Los niños con discapacidades o necesidades especiales son bienvenidos.

Early Head Start (EHS) es un programa **SIN COSTO** para mujeres embarazadas y familias de bajos ingresos con niños de 0-3 años.

Servicios incluyen:

- Visitas semanales de 90 minutos
- Socializaciones 2x mes (bocadillos proporcionado)
- Apoyo de padres y de la salud
- Actividades para padres-hijos

Documentos necesarios para inscribirse:

- Comprobante de ingresos
- Comprobante de Edad
- Comprobante de domicilio



Para mas información,
LLAME
(323)971-7360



CONTINUING EDUCATION

Physicians

This activity has been planned and implemented in accordance with the Institute for Medical Quality/California Medical Association's CME Accreditation Standards through the Perinatal Advisory Council: Leadership, Advocacy and Consultation (PAC/LAC). PAC/LAC is accredited by the Institute for Medical Quality/California Medical Association (IMQ/CMA) to provide continuing education for physicians. PAC/LAC designates this education activity for a maximum of 5 AMA PRA Category 1 Credit(s)™. Physicians should only claim credit commensurate with the extent of their participation in the activity. This credit may also be applied to the CMA Certification in Continuing Medical Education.

Nurses

The Perinatal Advisory Council – Leadership, Advocacy and Consultation (PAC/LAC) is an approved provider by the California Board of Registered Nursing Provider CEP 5862. This course is approved for 6 contact hours of continuing education credit.

Transportation

Parking:

Free conference parking is offered during conference hours behind the California Endowment.

Metro:

Take the metro to Union Station. The conference center is located a block to the right as you exit Union Station



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And the Inland Counties Regional Perinatal Programs of California (RPPC)

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About PAC/LAC

The Perinatal Advisory Council: Leadership, Advocacy and Consultation (PAC/LAC) has been a leading maternal and child health organization since its incorporation as a non-profit agency in 1981. PAC/LAC's mission is to improve perinatal health outcomes by providing leadership, education and support to professionals and systems caring for women and their families. Children's health and well-being start with a healthy pregnancy and the events that occur during an infant's first few hours of life. PAC/LAC strives to make those first health experiences the best by ensuring that pregnant women, babies, and families are cared for by the most competent professionals in well-equipped health care settings. PAC/LAC has a long-standing reputation of excellence in the community for our work with hospitals and health care professionals.

About Membership

Our members include a broad spectrum of individuals and organizations in the maternal child health community including healthcare professionals, hospitals, community-based organizations, health clinics, health plans and public health organizations.

Key Benefits of Membership

- Exclusive access to cutting-edge research and information regarding perinatal care
- On-demand, customized expert consultation, advice and resources on all topics related to perinatal care, hospital practices, policies & procedures
- Education and networking plus access to the leaders who are making a difference in perinatal care

About the Conference

This event allows for the important dissemination of new and emerging clinical practice standards as well as an opportunity to discuss health-related issues affecting the perinatal community. This one day conference will occur on May 30, 2013 and will address many of the most pressing perinatal issues in the healthcare community focusing on current neonatal and obstetrical topics. The program is designed for perinatal nurses, pediatricians, obstetricians, neonatologists, hospital administrators, social workers, health educators and other professionals responsible for the care of mothers and/or newborns. Topics presented will explore areas of rapid change and significant influence on the practice of perinatal and neonatal care, with an emphasis on optimizing outcomes for mother and infant.

Conference Fees:

We offer a lower conference registration for current PAC/LAC members and for those joining PAC/LAC at this time. Membership is renewed on an annual basis and must be current in order to purchase membership prices. If you are unsure of your membership status, please contact the PAC/LAC office at (818) 708-2850 or jennie@paclac.org. To join or renew your membership with PAC/LAC at this time, please also select a membership option on the registration page.

Registration fees include: Breakfast, lunch, snacks, syllabus, CEUs or CMEs. Registration fee, less a \$25 administrative charge, is refundable if cancellation is received by May 10, 2013. No refunds will be granted after that time.

Objectives

Upon completion of this conference, participants will be able to:

- Describe the changes in hypoglycemia practice
- List benefits and disadvantages of the Ram-Cam
- Discuss the current recommendations in developmental care of the neonate
- Identify risk factors, which contribute to Maternal Mortality
- Compare and contrast the differences between Team of Experts, versus An Expert team

CONFERENCE AGENDA

7:30am Registration & Breakfast

8:15am Opening Remarks

Andie Bogdan

**8:45pm Plenary Session: From the Devine to the Sublime:
The New AAP Hypoglycemia Guidelines**

Gilbert Martin MD.

9:45pm Break and exhibits

10:30pm Concurrent Session:

A. Translating Research to Practice

Sherri Mendelson, RNC, PhD, CNS, IBCLC

B. The RAM Cannula:

Neonatal Non-Invasive Ventilation

Richard Hernandez, RCP

11:30pm Concurrent Session:

**A. Pre-Eclampsia/Eclampsia: Long Term Effects
on the Fetus, Mother and Child**

Jeotsna Grover, MD, FACOG

B. Current Practice in Developmental Care

Barbara W. Jonkey, MS, PT, C/NDT

12:30pm Lunch

1:30pm Concurrent Session:

A. Preventing Maternal Mortality

Sarah Kilpatrick, MD, PhD

B. Attachment and the Preterm infant

Elise Holloway, MPH, OTR/L

2:30pm Break and Poster Session

3:00pm Plenary Session: Leadership in Healthcare:

It's Not A Team Of Experts, It's An Expert Team

Naveen Sangwan, MBA, MPH, CPC, ELI-MP

4:00pm Closing

Faculty

Jeotsna Grover, MD, FACOG

Director, Maternal Fetal Medicine
Olive View UCLA Medical Center Sylmar, CA

Richard Hernandez, RCP

Director of Newborn Respiratory Care Service Department Head Supervisor
Los Angeles County and USC Healthcare Network

Elise Holloway, MPH, OTR/L

Occupational Therapy Clinical Specialist Neonatology
Huntington Hospital

Barbara W. Jonkey, MS, PT, C/NDT

Neonatal and Pediatric Physical Therapy Specialist
Glendale Adventist Hospital

Sarah Kilpatrick, MD, PhD

Chair, Department of Obstetrics and Gynecology
Associate Dean, Faculty Development
Cedars-Sinai Medical Center

Gilbert Martin, MD

Director Emeritus Neonatal Intensive Care Unit
Citrus Valley Medical Center- Queen of the Valley Campus

Sherri Mendelson, RNC, PhD, CNS, IBCLC

Director of Nursing Research and Magnet Program
Providence Holy Cross Medical Center

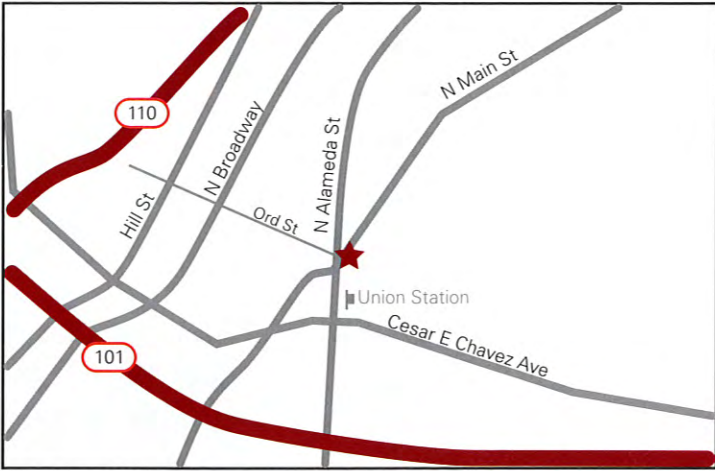
Naveen Sangwan, MBA, MPH, CPC, ELI-MP

Chief Operating Officer
PAC/LAC



5530 Corbin Ave., Suite 323
 Tarzana, California 91356
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Improving the Outcomes of Pregnancy

California Endowment
 Center for Healthy Communities
 1000 N. Alameda St.
 Los Angeles, CA 90012

May 30, 2013

Register Online at
www.paclac2013.eventbrite.com

www.paclac.org