



Los Angeles County's Medi-Cal - Two Plan Model

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Regular Medi-Cal "Fee for Service"

MAXIMUS

(The State's Enrollment Contractor)
Health Care Options

| | | | |
|------------|------------------|-----------|-------------------|
| English | 1 (800) 430-4263 | Spanish | 1 (800) 430-3003 |
| Vietnamese | 1 (800) 430-8008 | Armenian | 1 (800) 840-5032 |
| Cambodian | 1 (800) 430-5005 | Cantonese | 1 (800) 430-6006 |
| Arabic | 1 (800) 576-6881 | Mandarin | 1 (800) 576-6885 |
| Korean | 1 (800) 576-6883 | Farsi | 1 (800) 840-5034 |
| Hmong | 1 (800) 430-2022 | Lao | 1 (800) 430-4091 |
| Russian | 1 (800) 430-7007 | Tagalog | 1 (800) 576--8008 |

HEALTH NET

Commercial Plan

Admin: (800) 291-6911 **Member Services (800) 675-6110**

Health Net

Member Services
(800) 675-6110

Molina Medical Center

Member Services
(800) 526-8196

LA CARE

Local Initiative

Admin: (213) 694-1250 **Member Services (888) 452-2273**

Anthem Blue Cross

Member Services
(888) 285-7801

LA CARE

Member Services
(888)452-2273

Care First

Member Services
(800) 605-2556

Kaiser

Member Services
(800) 464-4000

Guidelines for Changing Health Plan Membership or Providers

(Providers are able to contract with multiple plans)

1. To change Primary Care Providers (PCP) while staying with the same plan, call the specific plan's member services number.
2. To change from one LA Care subcontracting plan to another LA Care subcontracting plan, call LA Care's member services department (for example, moving from Care First to LA Care).
3. To change from one Health Net subcontracting plan to another Health Net plan, call Health Net's member services department (for example, moving from Molina Medical to Health Net).
4. To change from a Health Net subcontractor to a LA Care subcontractor, contact Health Care Options.
5. To change from a LA Care subcontractor to a Health Net subcontractor, contact Health Care Options.
6. For voluntary health plan members to move from a health plan to regular fee-for-service Medi-Cal, contact Health Care Options.
7. To request an Expedited disenrollment from an LA Care plan to join a Health Net plan or to disenroll from a Health Net plan to join an LA Care plan, contact Health Care Options.