Newborn Referral Check List

Did mom have Medi-Cal coverage to have the baby?

☐ **Yes**

Explain the length of time that the newborn will be covered and able to access care under mom's card: the month of birth and the following month. For example, if the baby was born on August 6th the baby would have coverage under mom's card for the remaining days in August and the whole month of September. Stress the importance of getting the baby his/her own card so that there is not a break in coverage.

Explain the simple ways that are available to adding the baby to their case

Calling the mom's DPSS Medi-Cal Eligibility Worker (EW) is the quickest way to add the baby and all you need to provide is mom's Medi-Cal number and basic identifying information about the mother and newborn, such as name, address, and date of birth. If mom does not know who her EW is, she can call the Los Angeles County Central HELP Line @ (877) 481-1044; for worker and case information. It can be difficult contacting Eligibility Workers because of the limited phone hours that some EWs have.

Filling out and faxing over the Newborn Referral Form (MC 330), which can be done before she leaves the hospital. The newborn referral is faxed to a central office and then routed to the case carrying district. There is a ten-day standard for adding a newborn to a case

- See Newborn Referral Instruction for information on how to fill out and where to fax the MC 330

☐ **No**

If mom or baby is uninsured give mom/parents the list of Children's Health Outreach Initiative Agencies that provide assistance with screening and enrollment into free and low-cost health care programs in Los Angeles County. At the baby's first checkup, s/he can be enrolled in Medi-Cal or Healthy Families through a visit to a Child Health and Disability Prevention (CHDP) program provider. Call (800) 993-2434 for more information.

If you have questions or concerns with the newborn's coverage or the process, you can contact:

Maternal and Child Health Access (213) 749-4261 or
The Health Consumer of Los Angeles (800) 896-3203