

**MEDI-CAL  
NOTICE OF ACTION  
CHANGE TO LIMITED BENEFITS  
(EMERGENCY, PREGNANCY-RELATED  
AND LONG TERM CARE SERVICES)**

Notice date: \_\_\_\_\_  
Case Number: \_\_\_\_\_  
Worker name: \_\_\_\_\_  
Worker number: \_\_\_\_\_  
Worker telephone number: \_\_\_\_\_  
Office hours: \_\_\_\_\_  
Notice for: \_\_\_\_\_

Effective \_\_\_\_\_, your full-scope Medi-Cal benefits have been changed to LIMITED benefits. You are eligible for these services at no cost because of the income you reported.

Limited benefits only cover emergency, pregnancy-related and long-term care services. If you are not sure if something is an emergency, pregnancy-related, or long term care service, contact your medical provider.

You are eligible for limited benefits instead of full-scope Medi-Cal because you have not provided us with acceptable proof of U.S. citizenship/U.S. national status or identity. If you provide acceptable proof within one year, your Medi-Cal benefits will be restored to full-scope starting from the month that your limited benefits began.

If your Medi-Cal benefits are changed to full-scope in the future, and you paid for medical care that was not an emergency, pregnancy-related, or long-term care service while you had limited benefits, you may be able to request reimbursement. Call Beneficiary Services at the Department of Health Care Services for answers to your reimbursement questions: (916) 403-2007.

If you already have a Benefit Identification Card (BIC), you should keep using that card. The BIC is good as long as you are eligible for Medi-Cal. If you previously received a BIC but no longer have that BIC, contact your worker for a replacement. You should bring this card to your medical provider whenever you need care. You should not throw away your plastic BIC.

This action is required by §14011.2 of the Welfare and Institutions Code and California Code of Regulations, Title 22, §50301. If you think this action is incorrect, you can request a hearing. The back of this page explains how to request a hearing.