



## Heads Up!

### Special targeted outreach letters going out 12/20 to 12/27 and 12/21 to 12/28.

**Background:** Certain children ages 6-18 applying for Medi-Cal and Healthy Families through the Single Point of Entry (SPE) have not been properly screened for Medi-Cal. As a result, many children whose applications should have been forwarded by the SPE to the county for an eligibility review for free Medi-Cal were instead enrolled in Healthy Families with premiums and co-pays. The Court in a case called *MCHA v. DHCS and MRMIB* issued an order in December 2010 requiring the state to correct the problem.

**What happens next:** The Healthy Families program will send letters to the families of affected children 6-18 who have applied for Medi-Cal and Healthy Families through the SPE at any time since December 2010. These letters are separate from the Healthy Families to Medi-Cal transition letters.

MRMIB says it plans to inform CAAs through its e-Newsletter and an e-mail blast about these letters. The letters will be sent to children 6-18 whose applications indicated they had income of a type subject to disregards that are allowed in Medi-Cal but not allowed in Healthy Families. So far, the state has identified over 86,000 such children.

Two types of letters will be sent (copies attached).

#### Children still enrolled in Healthy Families

- The letters to these children's families will include a Premium Re-evaluation form and will instruct families to submit the form if they would like their children to be reviewed for free Medi-Cal before their Healthy Families transition phase date.
- The more generous screening rules for free Medi-Cal ordered by the Court will be applied to children whose families respond.
  - This will help ensure that 6-18 year olds with countable Medi-Cal income at or below 150% of poverty will not have premiums even after the Healthy Families transition starts.
- There are over 67,000 children in this group.
- **These letters are scheduled to go out during the week of 12/20 to 12/27.**

### Children in neither Medi-Cal nor Healthy Families

- The letters for these children, who were at one time in Healthy Families but now are in neither Healthy Families nor Medi-Cal, will instruct families to call an 800 number to apply for Medi-Cal for their children or to apply on-line, by mail or at the county.
- The more generous screening rules for free Medi-Cal ordered by the Court will be applied to children whose families respond.
  - As noted, this will help ensure that 6-18 year olds with countable Medi-Cal income at or below 150% of poverty will not have premiums even after the Healthy Families transition is implemented.
- There are over 19,000 children in this group.
- **These letters are scheduled to go out during the week of 12/21 to 12/28.**

### Other important notes

When the Healthy Families transition to Medi-Cal starts, children in Healthy Families will move over in phases throughout 2013.

The more generous Medi-Cal screening rules ordered by the Court will also apply throughout 2013 to hundreds of thousands of children 6-18 whose transition phase has not yet occurred by the time that:

- the child's regular Healthy Families **annual eligibility review** occurs;
- a family requests a Healthy Families **Premium Re-Evaluation**, even if the family is not among the group receiving the notices described above;
- a family submits an **Add-a-Person** form to enroll a subscriber's sibling; or
- a family submits a Healthy Families **Re-Enrollment form** for its child(ren).

**More information?** Please contact [lucy@quacinella.com](mailto:lucy@quacinella.com) or [lucyqmas@gmail.com](mailto:lucyqmas@gmail.com)

Family Member Number: FMN

DATE

HOH\_NAME

ADDR\_LINE\_1

ADDR\_LINE\_2

CITY, STATE ZIP



Dear Applicant:

This letter is being sent to you because when your child was enrolled in the Healthy Families Program, your child may have qualified for Medi-Cal and not had to pay premiums. Medi-Cal provides medical, dental and vision benefits, and you are not required to pay premiums. To see if your child may qualify for no-cost Medi-Cal now, please complete and return the Premium Re-evaluation form included with this letter. You may also request Medi-Cal to cover medical expenses that were not covered by the Healthy Families Program during the three (3) months before you submit the form.

This letter is not part of the Healthy Families Transition to Medi-Cal Program changes.

#### **What will happen next?**

When you send back the Premium Re-evaluation form, we will review your household income using the updated rules to see if your child appears to qualify for no-cost Medi-Cal, or is still within the Healthy Families income guidelines.

If your household income appears to be below the Healthy Families guidelines and you give us permission on the Premium Re-evaluation form:

1. We will forward your information to your local County Medi-Cal Office and we will send you a letter telling you when this happened.
2. Your child will receive Presumptive Eligibility for Medi-Cal right away, if eligible.
3. Your Healthy Families coverage will end at the end of the month.
4. The Medi-Cal office will tell you if your child qualifies for no-cost Medi-Cal.

If you did not give us permission to forward your information to Medi-Cal, or if your income is still within the Healthy Families income guidelines, we will tell you if your Healthy Families premium will be reduced.

**Remember, you must continue to pay your Healthy Families Program monthly premium until HFP tells you in writing that your child's coverage has ended.**

#### **Questions?**

**If you have questions about Healthy Families**, please call **1-866-848-9166**, Monday through Friday, 8 a.m. to 8 p.m., or Saturday, 8 a.m. to 5 p.m. The call is free.

Thank you,

Healthy Families Program

Family Member Number: FMN

DATE

HOH\_NAME  
ADDR\_LINE\_1  
ADDR\_LINE\_2  
CITY, STATE ZIP



Dear Applicant:

This letter is being sent to you because you applied to the Healthy Families Program in the past two years, but your child is not currently enrolled in the Healthy Families Program or Medi-Cal. When you applied your child may have qualified for Medi-Cal. Medi-Cal provides medical, dental and vision benefits.

We are encouraging you to apply as soon as possible for children's health coverage.

Here is how you can apply:

**1. You can apply online.**

Go to [www.healthapp.net](http://www.healthapp.net) and create an account. You can fill out your application in as little as 30 minutes. This service is available in English and Spanish only.

**2. You can start your application over the telephone. The call is free.**

Call 1-800-880-5305, Monday through Friday, 8 a.m. to 8 p.m. or on Saturday, 8 a.m. to 5 p.m. A customer service representative will fill out an application for you over the phone and mail it to you to sign and return with all necessary papers.

**3. You can submit a paper application.**

- Print the application from our website [www.healthyfamilies.ca.gov](http://www.healthyfamilies.ca.gov)
- Send your application;
- Send copies of income papers (dated within the last 45 days); and
- Send copies of expenses (such as child support, alimony, child or dependent care) for everyone in your household.

You may also request Medi-Cal to cover medical expenses that your child had during the three months before you apply.

**Questions?**

**If you have questions about Healthy Families**, please call **1-800-880-5305**, Monday through Friday, 8 a.m. to 8 p.m., or Saturday, 8 a.m. to 5 p.m. The call is free.

Thank you,

Healthy Families Program